Messaging Terms & Conditions

SMS Messaging Terms & Conditions — Radiology Consultants of Iowa

By opting in to receive text messages from Radiology Consultants of Iowa, you agree to the following terms:

Types of messages you can expect to receive

Radiology Consultants of Iowa may send you informational text messages related to your care, including but not limited to:

- Appointment reminders and confirmations
- Rescheduling and cancellation notices
- Post-visit follow-up and satisfaction surveys
- Account or billing notifications

These messages are informational/transactional in nature and are not used for marketing third-party products or services.

Message frequency

Message frequency varies based on your appointments and interactions with our practice. You may receive one or more messages per visit.

Cost

Message and data rates may apply, depending on your mobile carrier and plan.

How to get help

- Phone: 319-364-0121
- Email: compliance@rciowa.com

How to opt out

Reply 9 to any message at any time. After opting out, you will receive one final confirmation message and no further texts, unless you opt back in.

Carrier disclaimer

Carriers are not liable for delayed or undelivered messages.

Privacy

Your information is handled in accordance with our Privacy Policy, including the SMS Communications section addressing how your consent and opt-in data are used.

Contact

Radiology Consultants of Iowa

1948 1st Avenue NE, Cedar Rapids, Iowa 52402

compliance@rciowa.com | 319-364-0121

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